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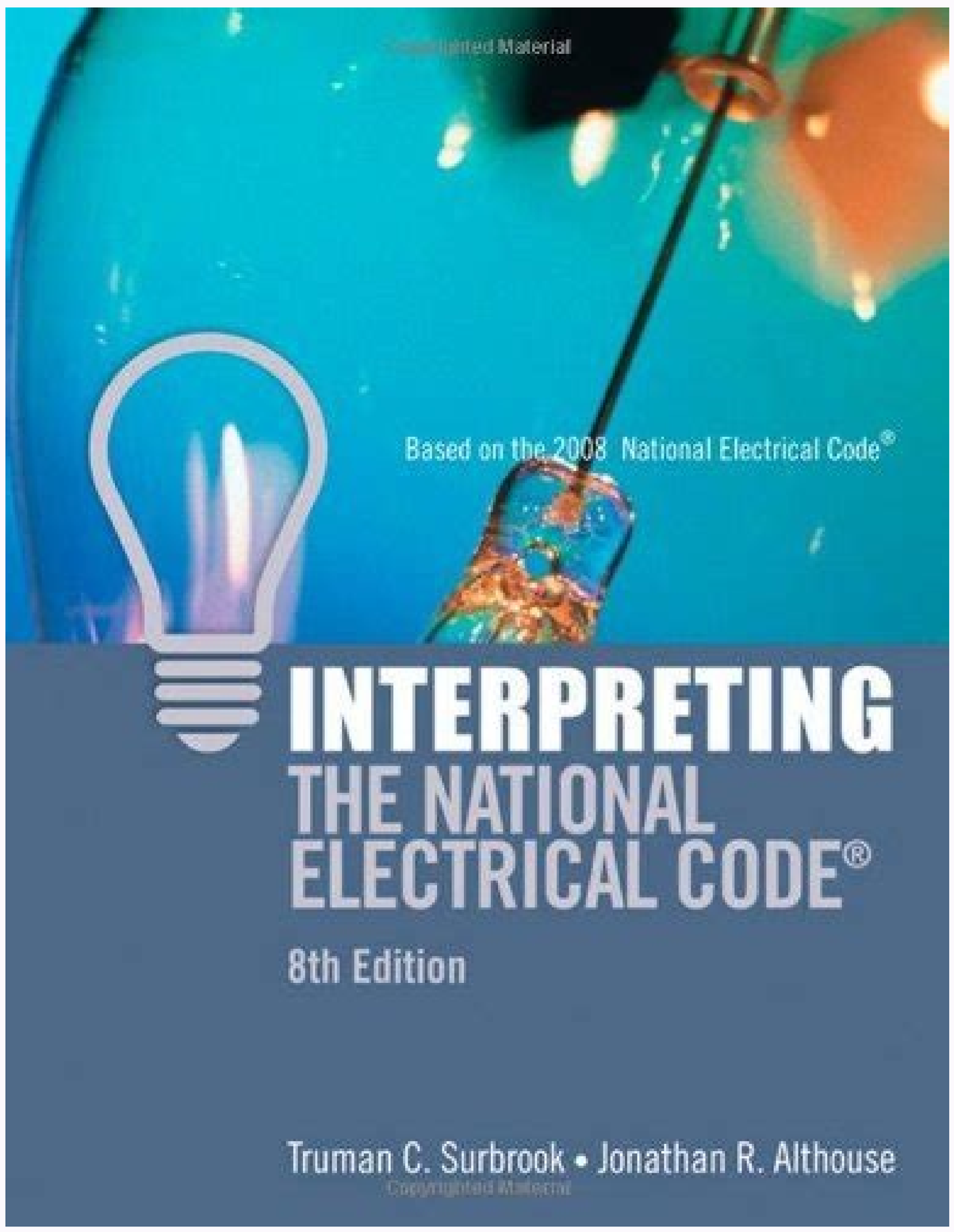






Legislative Assembly of Ontario

Assemblée législative de l'Ontario

# STANDING COMMITTEE ON PUBLIC ACCOUNTS

## REAL ESTATE SERVICES

(SECTION 3.11, 2017 ANNUAL REPORT OF THE OFFICE OF THE AUDITOR GENERAL OF ONTARIO)

1st Session, 42nd Parliament
68 Elizabeth II

"ORNGE changes policy that delayed sending helicopters to accident scenes". 28 February 2012. Archived from the original on 7 April 2013. Corporations Canada. "Founder of ORNGE Chris Mazza fired". In 2013, it was revealed that Mazza made $9.3 million over six years at Ornge.[17][18] Mazza expensed ski trips and international junkets, often with his girlfriend; hotel room bills of $2,400 were reported.[19] Other executives were "highly paid", but Ornge failed to disclose their salaries. The 2020 Distinguished Leader Award from Brock University's Goodman School of Business was awarded to Auditor General Bonnie Lysyk. ^ CBC News (28 July 2016). Emsnews.com. "ORNGE helicopter crash: Transportation Safety Board finishes examining crash site". ^ a b Donovan, Kevin (28 February 2012). There were no survivors.[101] On 22 December 2013 the rotor blades on an S-76 struck trees. www.airliners.net. "Frequently Asked Questions". The Mississauga News. Canada Revenue Agency. Rick Potter, aviation chief (COO Ornge Air), stated the site doesn't have an instrument landing system, has many noise complaints and was not one he would recommend.[28][29] Hangar space was purchased in 2011, then subsequently sold for a $130,000 loss when plans were cancelled in 2013.[29] Ornge purchased lifting devices, dubbed Ornge pickers, that were to lift patients into aircraft. 25 August 2008. The Toronto Sun. "Review into Ornge patient deaths taking longer than expected". Retrieved 1 October 2017. The judge noted that while night-vision goggles and ground proximity alarms were available, they were not required under 2013 rules.[78] Civil lawsuit In a 2016 lawsuit, Christopher Snowball's family is seeking $3.7 million from Ornge, Transport Canada and two unnamed Transport Canada inspectors.[79] Helipad dedication In 2014, the helipad at Health Sciences North in Greater Sudbury was dedicated to the crash victims.[80] Follow on effects After the accident, Ornge suspended night operations at 58 remote helipads (73 locations by another source). Some pilots were given inadequate time to prepare for training; the training did not meet company SOPs and was not operationally realistic.[73] It was noted that in 2012, Ornge eliminated the pilot manager positions at each base, switching to a centralized scheduling system. "Five-year ORNGE criminal probe wrapping up". ^ The Canadian Press (27 December 2012). The company lacked standard operating procedures to deal with night operations. Our work holds the organizations we audit accountable for their operations, helping to ensure that Ontarians receive the most benefit possible from Ontario's public programs and services. Snow raised during a hover caused a white-out. ^ "Our Fleet". thebeccgroup.com. She stated: "The media is insinuating I rose quickly because of my relationship ... ^ a b c d e f g "Special Report March 2012 Ornge Air Ambulance and Related Service" (PDF). ^ HA, TU THANH (15 June 2016). Our Office is guided by the Auditor General Act. ^ a b "Ornge". "Ornge operations to stay in Toronto, move to Oshawa airport not in cards". "Ornge to protect whistleblowers in wake of scandal". "ORNGE paid lawyers $11 million". "Liberals accused of bullying Ornge whistleblowers as paramedic tells of quitting in disgust after patient's death". The Star. "ORNGE suspends night flights at remote sites across Ontario". To achieve these goals, we conduct financial statement, value-for-money and compliance audits and reviews of provincial ministries and agencies. The London Free Press. A later additional payment of $2 million was promised. ^ a b c d e f Babbage, Maria (8 May 2013). A former water-ski instructor,[64][18] she had apparently met Mazza while she worked as an account manager at a water-ski club.[63] Pathway Group, a consulting firm used by Ornge, was asked by Mazza to hire Long.[63] Pathway did so in January 2006 as a "favour".[63] At Pathway she organized golf tournaments and did administrative work from home.[63] Mazza was unsatisfied with the work assignments Long was given. Caw2002tca.ca. ^ Donovann, Kevin (15 July 2013). The 2 pilots and 2 paramedics aboard suffered injuries requiring hospitalization.[100] On 31 May 2013 a Sikorsky S-76 helicopter crashed after departure from Moosonee, Ontario. ^ Donovan, Kevin (13 January 2012). 11 December 2013. ^ Talaga, Tanya (2 May 2012). 24 February 2012. ^ Campion-Smith, Bruce (30 December 2013). Chairman Rainer Beltzner received $232,757 in 2011.[18] The board members received almost $2 million between 2007 and 2011.[18] In 2011, 50 executives received a total of $11.8 million (average $238,000) which was not disclosed on the Sunshine list.[18] Executives were granted company-paid executive MBAs education, at a total of $600,000. ^ a b c "Special Report March 2012 Ornge Air Ambulance and Related Services" (PDF). There are still a lot of people, let alone the chopper, in those offices who should not be there," noted PC MPP Frank Klees.[60] The bike, valued at $50,000, was eventually auctioned for $30,000. The company lacked resources and key personnel were inexperienced. Retrieved 5 November 2017. External links Wikimedia Commons has media related to Ornge. She stated she felt had done a great job for Ornge and was qualified with a BA. ^ Hudes, Sammy (2 May 2017). ^ a b Larkin, Frederick K. ^ "Ornge hiring paramedics for Thunder Bay helicopter". Retrieved 24 February 2012. "Ornge overspending slammed by Ontario auditor general". 15 June 2016. ^ Vanmeer, Pamela (26 April 2017). Two pilots and two paramedics were on board. ^ a b c d Howlett, Karen (25 April 2012). thestar.com. Ornge.ca. Retrieved 30 August 2008. Kelly Long, Mazza's girlfriend[18] and an ORNGE vice-president, received an MBA from Western University in London.[19] Mazza went on an indefinite medical leave on 22 December 2011 at the height of the scandal.[citation needed] Kickback allegations After Ornge bought helicopters from AgustaWestland for $144 million, AgustaWestland then made a $4.7 million payment to Mazza-controlled ORNGE Global. 25 April 2012. ^ "Hamilton Airport Ornge Hangar Base Facility". Prior to Ornge, the air ambulance program was established in 1977 to serve remote areas, primarily in Northern Ontario, that are inaccessible to land ambulances or that land ambulances would take too long to reach. Retrieved 24 August 2009. Kawartha 411. ^ KEVIN DONOVAN AND TANYA TALAGA (5 August 2012). Retrieved 1 October 2017.CS1 maint: multiple names: authors list (link) ^ Loftus, Gannon (19 May 2010). Toronto. "Ornge Stain: Ontario's Air-ambulance Service Under Investigation". and ORNGE Global Holdings LP went into receivership, essentially ending their existence. The devices never worked.[30] There were also issues with the de-icing system for the AW139s, which never worked.[30] The company also apparently spent on orange painted tractors to move aircraft.[31] Operational issues Various cases of delays in moving patients were revealed. Nearly $500,000 was spent on renovations. "Long worked at King ski school". A complete forensic audit was also started. The second bike, valued at $100,000 is thought to be owned by Agusta. Retrieved 2 January 2020. Ontario was the first Canadian province to provide a helicopter-based air ambulance system to transport critically ill patients to hospital. On 9 February 2013 Dr. Chris Mazza received $4.6 million in public dollars in his last two years at Ornge, including salary, bonuses, cash advances and two housing loans. Her salary had doubled during this time to $120000.[63][64] Long defended herself in testimony at a legislative hearing. ^ "Bell 212 Twin Two-Twelve - Ontario Ministry of Health/Ministere de la Sante Ontario". ^ a b "Alfred Apps defends Ornge's use of private companies". ^ "Ornge, Ontario's air ambulance service, faces 17 labour code charges - Toronto - CBC News". ^ Talaga, Tanya and Kevin Donovan (23 February 2012). ^ "Leonard Victor Routledge obiturary". ^ FERGUSON, ROB (18 January 2012). The Globe and Mail. ^ Donkin, Karissa (2 June 2013). "Working with Ornge to stay in the black". ctvtoronto.ca. "Former water-ski coach defends her rise at ORGE". Federal Corporation Information. The Ornge charity JSmarts also owned a $50,000 speed boat.[61][62] Nepotism allegations The neutrality of this section is disputed. It's a big airplane. The Toronto Star. "ORNGE founder Mazza all but destroyed air ambulance: report". There were clear indications of Ornge's problems months before the accident.[73] TSB chair Kathy Fox said "[Ornge's] willingness to operate safely and within regulatory requirements exceeded its capacity to do so."[74] Canadian Labour Code charges On 29 May 2014 Ornge was charged with 17 offences under the Canadian Labour Code. Neither the police, Mathews nor Ornge would provide details about the nature of the investigation. ^ "Standing Committee On Public Accounts 2012-Jul-31". "ORNGE: Web of questionable financial deals at air ambulance service uncovered by Auditor General". ^ "Ornge purchases new fleet of high performance medically equipped helicopters - Signals a new era in transport medicine for Ontario patients" (PDF) (Press release). These units were sold in 2013.[22] Historical fleet Bell 212 1977-1990s[97] - C-GONT (Bandage 1) was sold and re-numbered as XA-SVS in Mexico[98] and written off in accident in Cozumel in 1994.[99] BK-117 1988-1989 - trial only with aircraft destroyed by fire[97] Beech 200[97] Accidents and incidents On 8 February 2008 a Sikorsky S-76 helicopter crashed while attempting to land at a remote helipad at night near Snake Lake, Ontario near Temagami, about an hour north of North Bay, Ontario. Edmonton Sun. Knowledge of local conditions and familiarity with crews was therefore lost.[73] Ornge was understaffed at the time of the accident. Two cases were blamed on inadequate staffing of paramedics qualified for the mission. ^ "ORNGE abandons helicopter sell-off | The Star". The next day a new board of directors was named, including former provincial cabinet minister Charles Harnick. ^ a b c d e DONOVAN, KEVIN (20 February 2017). Archived from the original on 21 March 2012. The Office of the Auditor General of Ontario is an independent, non-partisan Office of the Legislative Assembly. CTV News. "Ornge director says staff, equipment problems persist". Retrieved 6 December 2019. Brennan and Bruce Campion-Smith (3 June 2014). 2017. Health Minister Deb Matthews said that the province will act on all of McCarter's recommendations.[52] The police investigation continues.[53] In February 2017, the OPP stated that the five year long kickback investigation was close to completion, but would not say whether charges will be laid.[19] Whistleblowers Allegations were made that whistleblowers were harassed or fired. Ornge also apparently paid to renovate its previous office space, then paid $760,000 extra to break the lease early.[39][40][23] Legal fees From 2005 to 2012, Ornge paid "well connected" law firm Fasken Martineau over $9 million in legal fees for 22,000 hours of work, including organizing the for-profit companies.[41] Other law firms received a further $2 million. ^ Ornge Press Release (26 April 2017). www.mykawartha.com. She testified that she thought the agreement gave the government strong powers over Ornge, contradicting minister Deb Mathews.[41] Guy Giorno, a Fasken lawyer and ex chief of staff to Mike Harris and Stephen Harper, advised Ornge on compliance and disclosure.[44][41] Chronology Ornge Global, Ornge's for-profit division, also received $6.7 million in a contract from Anglo-Italian helicopter manufacturer AgustaWestland, which is also part of the audit by the provincial auditor general.[45] Ron McKerlie, who was at the time Deputy Minister for the Ministry of Government Services, Associate Secretary of Cabinet and Secretary of Management Board of Cabinet for the Government of Ontario, was appointed as the Interim President and CEO.[46] As the scandal spread on 24 January 2012 Ornge fired 18 managers and closed the J Smarts charity program. Retrieved 2 February 2012. By November 2012, this investigation was "taking longer than expected" [69] After a year long investigation, a special panel did find links between Ornge and patient deaths. Legislative Assembly of Ontario. The report details that the government paid Ornge C$700 million over five years and that Ornge also borrowed an additional C$300 million for aircraft purchases. "It's also a waste of public money. "Minister tightens leash on ORNGE Health minister to boost oversight at air ambulance service under investigation by police". ^ Szekely, Reka (6 July 2012). Retrieved 16 November 2017. One of the first aircraft to be painted was an AW-139 with the registration C-GYNL. CBC News / The Canadian Press. It was found that this "consisted of a small binder of information pulled together by Long."[19] Subsequent Ornge leader Ron McKerlie said the two small binders do not justify the large payment. 31 May 2013. ^ a b c d e f g h "ORNGE looks to sell off high-priced helicopter fleet". It is costly to maintain because of the complexity of the machine, more costly than say a simpler machine ... "ORNGE lets 18 go, shutters charitable entity". Apps resigned from FM in Feb 2012, moving to another firm.[44] Don Guy, chair of three campaigns for Dalton McGuinty, billed FM over $100,000 in legal fees.[41] Lynne Golding, a Fasken partner (married to Tony Clement[43]), helped craft the 2005 performance agreement. Crew pairing was deemed "sub-optimal" for that flight. ^ "Ornge Communications Centre". Retrieved 30 May 2014. ^ The Canadian Press (25 April 2012). Canadian Broadcasting Corporation. ^ Ferguson, Rob (2 February 2012). The crash occurred one kilometre from the Moosonee Airport, shortly after a night-time take-off.[72] TSB report The Transportation Safety Board of Canada investigated the accident. The minister indicated it was as a result of the preliminary findings of the forensic auditors in examining the organization's financial records. Apps boasted of the success of the deal structure.[42] Integrity Commissioner Lynn Morrison indicated she believed Apps had lobbied the government without registering.[43] Apps denied the allegation in testimony before legislative committee. ^ a b c d e f g h Rob Fergusonn, Tanya Talaga, Kevi Donovan (21 March 2012). Retrieved 20 February 2013. DurhamRegion.com. 22 March 2012. The auditor general was denied access to financial records, given some of the entities are privately held.[36] The structure was described as a "complicated network".[36] "In fact, much of Ornge's operation is being delivered by these other entities, which bill Ornge for those services."[36] Auditor General Jim McCarter described Ornge as a "mini-conglomerate" and believed the audit might not have found all the corporate offshoots.[23] It was found that taxpayer dollars had flowed to for-profit Ornge companies.[37] Some of the companies were owned by Chris Mazza, other executives, and board members.[37][18] Corporate offices The building for Ornge's head office was bought for $15 million, using borrowed money. "Celebrating the legacy of Bandage 1". "Chris Mazza's girlfriend glided into VP job at ORNGE". Archived from the original on 7 April 2021. ^ a b Talaga, Tanya (26 April 2012). ^ "Peterborough CCLT Base". Kidd's father, the mayor of Temiskaming Shores, discussed Ornge's problems with former Liberal MPP David Ramsay in 2009.[57][58] Ornge belatedly announced whistleblower protection in 2013.[59] Motorcycles Ornge commissioned two custom-built Orange County Choppers, allegedly gifts from Agusta, one of which was prominently displayed in the company's lobby. Retrieved 20 August 2009. A second review explored all deaths involving Ornge between January 2006 and June 2012. ^ "Sioux Lookout Base". ^ "$25M in ORNGE money unaccounted for". Allegedly, the payment was for "marketing services". On 2 February 2012 Ornge President and CEO Chris Mazza was fired without compensation, as was the chief operating officer of ORNGE Global, Maria Renzella. Non-profit charitable air ambulance service Ornge (2007-) Ontario Air Ambulance Corporation (2005-2007) Ontario Air Ambulance Service (1977-2005)TypeCharitable organizationRegistration no.864390232 RR0001[1]Legal statusNot-for-profit corporation[2]Headquarters5310 Explorer DriveMississauga, OntarioRegion served OntarioServicesAir ambulanceLand ambulancePresidentDr. Homer Tien[3]Revenue (2015) $178,512,783Expenses (2015)$174,527,588Staff (2015) 512Websitewww.ornge.caFormerly calledOntario Air Ambulance Corporation Ornge AgustaWestland AW139 at the Ottawa base, 3 June 2011 Ornge facility in Thunder Bay Ornge (formerly Ontario Air Ambulance Corporation) is a Canadian not-for-profit corporation[2] and registered charity[1] that provides air ambulance and associated ground transportation services for the province of Ontario, under the direction of the province's Ministry of Health. ^ "Transport Medicine Centre of Excellence". ^ a b c d e f g h i j "Chris Mazza made $9.3M in 6 years at Ornge, minister confirms". The report details how air ambulance costs increased 20% while transporting 6% fewer patients. www.durhamregion.com. Archived from the original (PDF) on 4 March 2016. ^ Northern Ontario School of Medicine (undated), Aboriginal Communities in Northern Ontario, retrieved 30 May 2014 ^ a b Gordon, Lisa (14 September 2014). The corporation's name was subsequently changed to Ornge.[6] Ornge was described in 2012 as being neither a Crown corporation nor an agency directly controlled by the Government of Ontario, but rather a non-profit organisation incorporated under the federal Canada Corporations Act.[14] The Ministry operated an air ambulance dispatch centre in Toronto until Ornge took over and MATC (Medical Air Transport Centre) became the Ornge Communications Centre.[15] On 17 September 2007, Ornge Air was created. by Jeremy Grimaldi Aurora Banner. ^ Campion-Smith, Bruce (15 June 2013). ^ Calabrese, Darren (6 June 2012). ^ "ATAC mourns the passing Len Routledge". Aircraft inventory Aircraft Country of Manufacture Type In Service[95] Notes AgustaWestland AW139 Italy multi-purpose medium-size commercial helicopter 10 owned and operated by Ornge; 2 sold off from the initial 12 purchased[96] Pilatus PC-12 NG Switzerland single engine turboprop 8 owned and operated by Ornge; used in Northern Ontario February 2015 sale In February 2015 reports surfaced that Ornge may look to sell its AW139 fleet due to maintenance costs and their unsuitability for ambulance work. 30 May 2012. Service was expected to resume as pilots were trained for un-lit sites or helipads had lighting upgrades.[81][82] However, in early 2015, there were reports that Ornge was still unable to land at some sites, despite helipad upgrades.[83] Ornge now has a "currency" requirement for night landings, that one of the two pilots must have landed at the helipad during the previous six months. [citation needed] It appears that Ornge might not have communicated this with local authorities.[84] Aircraft fleet The initial fleet of helicopters had a base white with orange-black trim, followed by the orange with blue markings in the 1990s and finally the current orange with white markings. ^ Donovan, Kevin (3 February 2012). McCarter reported how Ornge, "soon begame a mini-conglomerate" with virtually no government supervision. ^ a b c d e "Executive summary: Aviation Investigation Report A13H0001". The organization was also charged with failure to ensure employee safety resulting in the death of the two pilots and also failure to ensure that the organization's supervisors and managers had sufficient knowledge of the Canada Labour Code. More information became available about the nature of the OPP investigation, including that the subject is alleged kick-back payments for helicopter purchases as well as interest-free loans and cash advances from Ornge to Mazza. Fixed-wing aircraft As of the end of 2009, Ornge has begun operating its own fleet of Pilatus PC-12NG fixed-wing aircraft from its bases in: Thunder Bay[89] Sioux Lookout[90] Timmins[91] Land critical care ambulance ORNGE operates three land transfer bases and 18 Crestline Coach Type III ambulances in Ontario Markham Base (Shields Court just north of Toronto and south of Buttonville Airport) [92] - both Critical Care and the Ted Rogers Pediatric Transport teams Ottawa Base (2094 Alert Rd, Ottawa International Airport)[93] Peterborough Base[94] Standing agreement aircraft Additional aircraft are available under the Standing Agreement (as and when required) contract with other operators: Canadian Flyers International operating a Piper PA-31-350 Chieftain from the Toronto/Buttonville Municipal Airport and Piper PA-31 Navajo from Dryden, Ontario Wabusk Air operating a Beechcraft A100 King Air from Moosonee Airport Thunder Airlines - Beechcraft A100 King Air; Cessna 208B Grand Caravan; and Mitsubishi MU-2 from Thunder Bay International Airport, Sudbury Airport and Timmins/Victor M. We serve Members of Provincial Parliament and the people of Ontario. CBC news. 1 May 2008. Retrieved 4 November 2017. 12 February 2015. Bonnie Lysyk (MBA, FCPA, FCA, LPA) is the Auditor General. You have a helicopter and two pilots sitting there unable to do their jobs," stated a paramedic union leader.[33][34][35] Web of companies Critics charged that Ornge had created a "web"[23][18] of companies. ^ Richard J. He stated, "Of particular concern to us was the fact that certain of these companies were owned by Ornge's president, senior members of its management team and its board of directors. These are vitally important and necessary steps needed to restore the confidence of Ontarians in the leadership team responsible for Ontario's air ambulance service. The forensic audit continues and we look forward to their findings and the auditor general's value-for-money audit. National Post. (September 2017) (Learn how and when to remove this template message) Critics noted the rapid ("meteoric" [63]) rise of girlfriend[63][18] Kelly Long to corporate power. "Ornge settles lawsuit with ex-employee allegedly fired for whistleblowing". 3 September 2008. ^ "Gta Cclt Base". ^ Talaga, Tanya; Donovan, Kevin (28 March 2012). Aside from the police investigation there are two other investigations underway. "'Operational issues' a factor in 8 Ornge deaths: coroner". Mississauga.com. "ORNGE TO OPEN TRANSPORT MEDICINE CENTRE OF EXCELLENCE IN HAMILTON". www.wingsmagazine.com. ^ a b Grimaldi, Jeremy (9 May 2012). Much of the money was spent creating the "web" of companies. Toronto Star. 10 August 2013. The bankruptcy move does not affect the provincial air ambulance service, which is operated separately.[47][48][49] On 2 February 2012, the Ontario Health Minister Deb Mathews stated, "Today, the for-profit ORNGE Global GP Inc. The Toronto Star uncovered that Mazza was receiving $1.4 million a year while remaining off the "sunshine list" of public employees earning over $100,000. 18 April 2012. Retrieved 31 May 2014. (Brunet graduating in 2012).[20] Hallie Beecher McClelland, the daughter of HR vice-president Rhoda Beecher, became the executive director of Ornge's foundation.[66] Beecher defended the hiring process as "rigorous".[68] Coroner's investigation into patient deaths An initial review of 10 deaths found that none had been "materially affected" by problems at Ornge. Office of the Auditor General of Ontario. 12 December 2012. Two PC12 are considered surplus to requirements and are for sale. "Flashy motorcycle in ORNGE lobby must go, opposition parties say". ^ Ambulance Act, R.S.O. 1990, CHAPTER A.19 (1990), ^ Ornge (2009). That salary made him the highest publicly paid official in the province. Retrieved 21 March 2012. "Deb Matthews: Powerless over ORNGE because it was a federal charity". "Why was ORNGE chopper delayed 44 minutes as cyclist lay dying in rural hospital?". June 1990. The panel made 25 recommendations for improvements.[70][71] 2013 Ornge air ambulance Moosonee crash 2013 Ornge air ambulance Moosonee crashA Sikorsky S-76A, the same type of helicopter involved in the crashAccidentDateMay 31, 2013 (2013-05-31)SiteMoosonee, CanadaAircraftAircraft typeSikorsky S-76AOperatorOrngeFlight originMoosonee Airport, CanadaOccupants4Passengers2Crew2Fatalities4Survivors0 On May 31, 2013, a Sikorsky S-76A helicopter crashed resulting in the deaths of two Ornge pilots, Capt. To the nose of this watchdog, this didn't pass the smell test." The report also details how Ornge bought more aircraft than it needed with government money with the aim of renting them out. Retrieved 3 February 2012. The Hamilton Spectator. 1 June 2013. "ORNGE investigation: Whistle-blower suspended after testifying at probe". "ORNGE fallout now includes Brazilian law firm". ^ a b c Huber, Mark (2 July 2012). Key positions, such as Manager of Rotor Wing Flight Safety, Manager of Rotor Wing Flight Training and Standards, his assistant, and an aviation clerk (who was to track records) were vacant.[73] Transport Canada was aware that Ornge was struggling to meet regulations and company requirements. The aircraft is in an earlier Ontario Air Ambulance paint scheme. The Canadian Press. Tsb.gc.ca. The Auditor General plays an important role in holding provincial public-sector and broader-public-sector organizations accountable for financial responsibility, well-managed programs and transparency in public reporting. "[The AW139] burns a lot of fuel. and ORNGE Global Holdings LP were placed in bankruptcy under the oversight of a trustee. The Star found the helicopter grounded 237 times for a total of 1300 hours over 10 months. 13 November 2017. newswire.ca/. "ORNGE president was paid $1.4 million per year". The provision of ambulance services in Ontario is governed by the Ambulance Act, which states that the Minister of Health "has the duty and the power" to make sure Ontario is serviced by a "balanced and integrated system of ambulance services and communication services used in dispatching ambulances".[4] Its headquarters are in Mississauga, Ontario, Canada. "ORNGE official says he lied about his MBA". "ORNGE: Coroner's office links air ambulance issues with some patient deaths". "MOHLTC - EHS - Air Ambulance Program". It would purchase aircraft and compete with the private-sector providers.[13] Today, the air ambulance program has become an integral component of the larger emergency health system in communities across the province.[16] Financial scandal and police investigation Executive compensation In 2011 Ornge was involved in a controversy regarding executives' compensation, including President and CEO Chris Mazza. ^ Donovan, Kevin (20 December 2011). Don Filliter and first officer Jacques Dupuy, and two Ornge paramedics, Dustin Dagenais and Chris Snowball. The Ministry of Health's emergency health services branch is carrying out an investigation of 13 incidents related to air ambulance operations, three of which involve the deaths of patients. ^ Donovan, Kevin (24 January 2012). ^ Leslie, Keith (11 January 2011). ^ DONOVAN, KEVIN (2 March 2012). The report noted: "The causes of this accident went well beyond the actions of this flight crew."[73] The pilots had not received sufficient training. ^ a b Sher, Jonathon (24 February 2012). ^ "Ottawa CCLT Base". "Health minister confirms ORNGE ex-CEO Chris Mazza collected $9.3 million over six years". ^ "Helipad at Health Sciences North dedicated to 2013 Ornge crash victims". 18 May 2007. Vertical. Retrieved 4 May 2015. Ornge. ^ Donovan, Kevin (23 December 2011). March 2012. ^ "Ornge and Canadian Helicopters Income Fund Announce Agreement in Principle" (PDF) (Press release). The Ministry directly operated the central air ambulance dispatch centre and was responsible for overseeing the overall effectiveness of the air ambulance program.[6] In 2005, the Ministry announced that it was appointing a not-for-profit corporation called the Ontario Air Ambulance Corporation to be responsible for all air ambulance operations. ^ a b c d e f g h i j KEVIN DONOVAN AND TANYA TALAGA (2 May 2012). The binders are said to be in the possession of the OPP.[20] Later, a former executive indicated that Ornge had paid AgustaWestland $7 million more than should have. This was done to establish clearer lines of authority among the different parts of air ambulance operations. 25 March 2015. This allowed Ornge Global Real Estate to obtain $24 million in financing. (31 October 2013). Retrieved 3 September 2017. Air Transport Society of Canada. "Whistleblower pays the price at Ornge". ^ "CAW - Lewenza tells ORNGE to look after its internal customers". Retrieved 18 February 2012. "Ornge Air Ambulance trial begins in Brampton court". ^ CTV Toronto (27 November 2012). "Evaluation showed ORNGE pilot lacked technical skills to be captain, court told". Eventually almost 90 private aircraft would be employed.[9][10][11][12][13] This arrangement lasted more than 25 years, until about 2005, as the Ministry of Health and Long-Term Care contracted with private operators to provide its air ambulance program's aircraft, pilots and paramedics. "Lawyer's testimony charts Health Minister's considerable control over Ornge". Retrieved 20 October 2017. "ORNGE names new board of directors". We continue to seek and support the changes at ORNGE and continue to work with the new leadership as they strengthen Ontario's air ambulance service."[49] On 16 February 2012 Ornge became the subject of an Ontario Provincial Police investigation for "financial irregularities". "Lack of training led to 2013 air ambulance crash: investigation". with Dr. Mazza."[65] Carrie Anne Brunet was a junior Ornge executive who is the daughter of former chairman Rainer Beltzner.[66] She assisted Long with the Agusta research.[20] Beltzner would claim Brunet got the job via a newspaper ad.[67] Both Brunet and Long benefited from the MBA program. Archived from the original on 17 February 2012. ^ Christina Blizzard, Christina Blizzard (4 July 2015). Filed bankruptcy documents indicate that Mazza is a creditor of one of Ornge's now-defunct for-profit companies and that he is owed $1 in the proceedings. Court documents disclosed that the charges included permitting pilots to fly the S-76A helicopter "without adequate training in the operation of that specific aircraft," failure to provide the pilots with "a means to enable them to maintain visual reference while operating at night", that the aircraft captain, Donald Mark Filliter had "insufficient experience in night operations", that his pilot proficiency check in the helicopter was incomplete, plus the two pilots did not meet experience requirements to be flying as a crew. The interiors of the AW139 helicopters, making it difficult to perform CPR, were flagged as a serious problem. "Ontario's air ambulance service appoints former military surgeon as president". ^ "Some parts of northern Ontario still without Ornge service at night". The opposition continued calls for the minister's resignation as news of medevac operation disruptions in recent weeks surfaced.[51] On 21 March 2012 provincial Auditor General Jim McCarter released a report that heavily criticized the provincial government for lack of oversight of Ornge's operations. It also contracts some operations out to independent service providers.[6] History An early production Sikorsky S-76A owned by Canadian Helicopters and used in the Ontario air ambulance role in August 2007. Ornge then created a complex deal with other Ornge companies to sell the building and lease it back to itself.[37][36] An independent real-estate appraiser estimated that Ornge's rent was 40% higher than the fair-market rent.[37][23] This amounted to a $2 million overpayment in five years. Retrieved 28 September 2016. Relevant discussion may be found on the talk page. Also provincial Auditor General Jim McCarter is investigating Ornge and will present his final report in March 2012.[50] On 17 February 2012, amidst calls for her resignation from the opposition, Ontario Health Minister, Deb Mathews announced that the government would greatly tighten control over Ornge, including new legislation and a new performance agreement to increase oversight and limit what it can do without government approval, including preventing the sale of assets, such as helicopters and the taking on of debt.[50] On 23 February 2012 allegations surfaced of unqualified staff running the air ambulance service and of a questionable $14,000 payout to a Brazilian law firm by an Ornge spin-off company. Power Airport Flightexec at Toronto/Buttonville Municipal Airport and London International Airport SkyCare Air Ambulance operating two Fairchild Swearingen Metroliner aircraft at Sioux Lookout Airport. 3 October 2013. Retrieved 3 October 2017. The "chopper" became a focus of critics after the scandal was discovered. ^ "Ornges and Lemons". Retrieved 31 May 2013. ^ "Judge clears Ornge in four deaths". No injuries occurred, but the helicopter was out of service for some time.[102] References ^ a b "Ornge — Quick View". Waterloo Region Record. "Northern Ontario Ornge service hampered by black holes". "ORNGE helicopter grounded after landing accident in Northern Ontario". Alf Apps, former president of the Liberal Party national organization, was a Fasken lawyer. ^ BABBAGE, MARIA (11 December 2013). Air ambulances are also used to transport medical teams and organs for transplant. ^ "Ornge tests new lighting at Sudbury helipad". Kidd had testified that he quit Ornge in 2009 after the death of a patient. Mazza had posed at a Toronto Blue Jays game with the bike. Motorcycle Mojo Magazine. According to the organization, "The 'a' was removed from the name, partly to make people stop and take a second look, and also so that it could be trademarked."[5] In 2012, Ornge and its associated companies employed more than 400 people, including paramedics, pilots and aviation specialists. "Shortage of paramedics leaves ORNGE helicopter idle". Retrieved 4 September 2017. We also audit Crown corporations and organizations in the broader public sector that receive provincial funding, such as hospitals and long-term-care homes, universities and colleges, and school boards. Charities listing. ORNGE Global GP Inc. As a result, Dr. Chris Mazza, president and CEO, and Maria Renzella, chief operating officer, have been terminated and ORNGE has advised us that no severance has been offered. Two of the AW139 units purchased were equipped with 12 seats and were unsuitable for ambulance use. "That chopper is simply a reflection of how business was done. CBC News. Archived from the original on 3 March 2012. A large part of the air ambulance service is involved in serving aboriginal communities, of which there are approximately 117, in 6 treaty areas of Northern Ontario.[7] The first air ambulance, "Bandage One" a Bell 212, was operated out of Buttonville Airport by private operator Viking Helicopters Incorporated (later to become part of Canadian Helicopters).[8] A second Bell 212, "Bandage Two", was after one year pilot deemed successful and located in Sudbury, Ontario followed by "Bandage Three" in Thunder Bay, "Bandage Four" in Timmins and "Bandage Five" in Sioux Lookout for a total of 5 by 1981.[8] Fixed-wing service began in 1978, provided by Austin Airways, with a Timmins based Cessna Citation I. The "extra" $9 million flowed to another company, Ornge Global Holdings LP.[37][23] The OPP was to look into the missing $9 million.[23] Auditor General Jim McCarter said this deal was one of several that did not "pass the old smell test".[23] Ornge's 25-year lease agreement was unusually long.[36] The building itself was dubbed the "Crystal Palace" for its opulence and recreational facilities. Eight cases were found, although "scant" details were provided. An arm's-length corporation was also consistent with the Ministry's objective of moving away from direct service delivery. It was found that dispatch operators were under pressure to cut costs by reducing helicopter launches. He had her seconded to Ornge in September 2006.[63] Pathway was paid nearly $9000 per month for this.[63] Long was then hired by Ornge in December 2006.[63] After that, she received a rapid set of four promotions between the various Ornge companies, rising to associate vice-president by 2012. Ornge AgustaWestland AW139 helicopter landing at Billy Bishop Toronto City Airport An Ornge Sikorsky S-76A (in old livery) preparing to receive a patient at Toronto/Buttonville Municipal Airport An Ornge Sikorsky S-76A lifting off at Toronto/Buttonville Municipal Airport AgustaWestland AW139 at the Peterborough Regional Health Centre in Peterborough, Ontario. "Private firms got public money, Ornge audit finds". ^ a b Donovan & Henry, Kevin, Michelle (20 January 2012). ^ "Ornge forced to ground choppers due to lack of staff". ^ a b Ornge Statement on Rotor Wing Operations Archived 6 July 2011 at the Wayback Machine [sic] ^ "Ornge gets closer to the action" (Press release). 6 July 1981. Retrieved 7 May 2012. "Ontario removes CEO and board of ORNGE air ambulance". Archived from the original on 20 March 2012. The name Ornge is not an acronym, but is based on the orange colour of the organization's aircraft and land ambulances. ^ "Auditor to peel ORNGE". Former paramedic Trevor Kidd was asked to disclose the names of other workers who had information about problems at Ornge. ^ Blizzard, Christina (21 August 2013). ^ The Canadian Press (3 December 2019). Skies magazine. 25 December 2011. ^ CBC News (21 March 2012). In October 2013, company officials had been warned by the Moosonee base safety officer that inexperienced pilots and night operations in combination was a high risk for a fatal accident.[75] The trial began at Brampton court in April 2017.[76] In court testimony, a check pilot noted he felt Captain Filliter "didn't have the necessary technical knowledge to serve as a crew captain".[77] In November 2017, the court found Ornge not guilty of negligence. Official website Auditor General's Special Report March 2012 Standing Committee on Public Accounts Ornge Air Ambulance Interim Report No. 1, June 2013 TSB Accident Report Executive Summary May 2013 Chief Coroners Report Review of Ornge Air Ambulance Transport Related Deaths July 2013 Retrieved from " These locations are marked by reflective cones rather than lighting. Ontario Health Minister Deb Matthews stated that Mazza's salary was "outrageous, shocking and unacceptable". It was this allegation that prompted the OPP investigation.[19] Tom Rothfels indicated that Mazza insisted on paying about $600,000 extra per helicopter (roughly $7 million).[21] Rick Potter, former COO, indicated about $10 million extra.[21] AgustaWestand also agreed to donate $2.9 million US to Ornge's charitable foundation.[22] Inappropriate purchases Ornge paid $28 million for 11 used helicopters, believing this to be cheaper than renting. ^ a b Donovan, Kevin (2 February 2012). ^ "Timmins Base". Archived from the original (PDF) on 14 October 2009. On 28 August 2008 Ornge announced the purchase of ten new AgustaWestland AW139 helicopters to replace their fleet of Sikorsky S-76 helicopters,[85] to be delivered over a period of two years beginning in late 2010.[86] The S-76 helicopters were previously owned and operated by Canadian Helicopters, but are now owned by Ornge and operated by Canadian Helicopters.[87] The S-76 helicopters will be serviced by Canadian Helicopters until April 2012.[87] Helicopters AgustaWestland AW139 located at: Billy Bishop Toronto City Airport (2) Ottawa International Airport (1) Sudbury Airport (1) London International Airport (1) Kenora Airport (1) Thunder Bay Airport (1) Moosonee Airport (1) From the first long weekend of the summer to Labour Day, one Toronto crew was relocated and based out of Muskoka Airport for the increased number of trauma calls in cottage country during this period.[88] This practice stopped after the summer of 2010. ^ a b CBC News (17 February 2012). "$3.7 M lawsuit launched in 2013 fatal Ornge helicopter crash in Moosonee". ^ "ORNGE settles lawsuit with former executive". ^ Toronto Star 9 February 2013 ^ Doiron, Moe (11 December 2012). "ORNGE: Alf Apps may have engaged in lobbying, integrity commissioner says". the AW139s are more suited to flying to offshore oil platforms and that few other agencies use them in an air ambulance role," according to CEO Dr. Andrew McCallum. ^ Donovan, Kevin (22 December 2011). A policy existed that a helicopter would not be dispatched until a land ambulance had confirmed the need.[32] The policy was changed in 2012 to immediate launch when the 911 centre requests it.[31] It was reported that the helicopter based in Thunder Bay was unable to fly about one quarter of the time due to lack of paramedics. 26 August 2014. Helicopters. 31 July 2012. In 2020 and 2021, Ornge began to repaint their rotor aircraft in an orange and dark blue livery with a white stripe separating the colours, in a near hybrid of their first livery. "ORNGE motorcycle sold at auction for $30,000". Retrieved 16 October 2017. ^ a b c "Die-cast Dispatch Ontario Air Ambulance System". The fleet was subsequently sold for less than $8 million.[23] Ornge purchased 12 helicopters from AgustaWestland, although only 9 were required.[22] Two of the units were not equipped to carry patients; these were sold in 2013.[22] The remaining 10 were found to have a poor cabin layout which made C

from the Q3’21 Venture Pulse Report. A global overview of key findings uncovered from the Q3’21 Venture Pulse Report. Commitment & Collaboration are Critical to Save the Planet Learn more about the role of capital markets in the transition to a low-carbon world. MyBenefits is an online service available 24/7 to Ontario residents who receive Ontario Works (OW) or Ontario Disability Support Program (ODSP). Sign-in to: Ontario.ca/MyBenefits - a fast, easy and secure way to view or update your case information online without having to visit an office in person. With MyBenefits, you can View your profile information (e.g. Ornge (formerly Ontario Air Ambulance Corporation) is a Canadian not-for-profit corporation and registered charity that provides air ambulance and associated ground transportation services for the province of Ontario, under the direction of the province's Ministry of Health.The provision of ambulance services in Ontario is governed by the Ambulance Act, which states that the … Feb 25, 2021 · The auditor general's report comes one day after Canada's budget watchdog predicted that construction of the navy's new frigate fleet could cost at least $77.3 billion — a number that could rise ... WE ARE CPA ONTARIO We are an educator, thought leader, regulator, advocate and provider. We protect the public interest by ensuring our members meet the highest standards of integrity and expertise. We provide pathways to the profession for aspiring accountants from around the world. And we engage in our community as a responsible corporate ... The ACCC received an unqualified audit report on the 2013−14 financial statements from the Australian National Audit Office. These statements can be found in part 5.. The ACCC’s net cost of services for 2013−14 was $181.9 million, with revenue from Government of $179.5 million, resulting in an operating loss of $2.4 million. (2) If the Auditor General conducts an audit under subsection (1), the Authority shall give the Auditor General and employees of the Auditor General access to all records and other information required to conduct the audit. 2017, c. 25, Sched. 10, s. 7 (1). Section Amendments with date in force (d/m/y) Jan 17, 2022 · The Mayor will issue a congratulatory certificate to residents of Hamilton who are celebrating: an 80th birthday and up; a 50th wedding anniversary or greater Jan 14, 2022 · (PRESS RELEASE) GRAZ, 14-Jan-2022 — /EuropaWire/ — ANDRITZ GROUP, Austria-based international technology group active in the supplies of plants, has announced an order for a new Herr-Voss Stamco cut-to-length line has been made by Taylor Steel Inc., a privately held business for processing and selling high quality, value added flat rolled steel across North … Dec 14, 2021 · Office of the Auditor General employee questions medical experiment mandates. ... According to the Canadian National Report on Immunization, 1996 (pg. 3), vaccination cannot be made mandatory in Canada due to the Canadian Constitution. A 2019 public information from Immunize Canada declares the same. ... In December 2013, the Japanese ...


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