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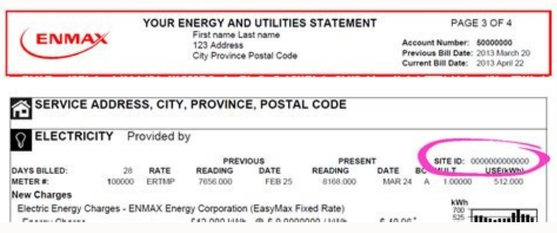

How to report a power outage online. How to report power outages. How to report a power outage in my area. How to check on power outages. How to report power outage via sms.

The phone jack is for telephones and modems. Any appliance that has electronic components or computer chips – even today's ovens and toasters – is sensitive. Coaxial jacks are for your cable or satellite TV. Portable radio and fresh batteries Flashlights and fresh batteries - Flashlights are a safer choice than candles. If you receive service from an overhead line, look to see if the service wire has become damaged or pulled away from the building. Help Center In the event of a power outage, or if you are experiencing dim, partial, or flickering lights, call us right away at (216) 664-3156; or fill out the form at the bottom of this page. Most modern refrigerators will maintain adequate cooling for over six hours if doors are not opened. When you call, please be prepared to provide the following information: The name, telephone number, and address listed on the account. You can expedite the process of reporting an outage if you make the call from the phone number we have listed on your account, otherwise, have that phone number on hand, if possible. Update Your Primary Phone NumberPlease complete the form below to update the primary account holder's phone number for outage alerts. Please continue to call until you get through. The Connexus Energy Outage Management System relies on your primary telephone number (home, cell, or other designated number) to automatically identify the location of the outage. If your lights dim or flicker, immediately turn off electronic equipment and wait until the power is stable before turning the equipment back on. Link to Report a power outage Report a power outage Call 888-544-4877 or click here Before you call to report an outage, check your main breaker at the house and look to see if your neighbors have power. If you have a security light, check to see if it is still on. Events throughout the western United States can also affect the MID electric system. Don't use candles since they can cause a fire! Protect your electronic equipment Computers, printers, monitors, fax machines, modems, and other electronic equipment are sensitive to changes in electrical voltage. Then, call 660-385-3157 and press option 1. If not, the problem could be inside your home or business. Even during large storms and widespread outages, it's important to report the outage for your area. Please report your power outage by completing our online form through your online account or calling 763.323.2660. If an extended power outage occurs during a heat wave, tune to 93.1 FM on your portable radio for information. If you should see a smoking manhole cover or manhole fire, call 911. Please enable JavaScript or switch to a supported browser to continue using twitter.com. Closer to home, faulty wiring and equipment inside your home or business can cause a localized power outage. You Can Help IF YOU SEE SMOKE OR FIRE, CALL 911 IMMEDIATELY. Isolate a warm room or fireplace-heated room. If you are considering the purchase of a generator, please review our page on Emergency Generators. If your lights dim or flicker, immediately turn off all electronic equipment. Be sure the surge suppressor you choose meets Underwriters Laboratories standard 1449. Do not approach a low hanging wire or wire on the ground. During hot weather, a closed-up house often gets hotter. Report these conditions to us but please keep your distance. Learn about helpful Outage Safety Tips here. MID has an excellent reliability record, but despite our best efforts some power outages will happen. While we do our best to prevent power outages and provide you with the best possible service, we still want you to be prepared for those occasions when power outages occur. If you see, hear or smell any signs of an electric flash or fire, or note anything else at the time of the power outage, report these to the MID . Never approach or touch any wires or touch any surface, tree or objects that is in contact with wires. First aid items Food Water Medications Personal Items If the outage lasts more than 45 minutes, turn off heating and cooling appliances until after power has been restored for some time. If you are not sure what phone number you have on file with MEC – check in the upper right hand corner of your electric bill. Move outdoors to a shady area or open doors and windows. Power outages can be caused by a number of things including bad weather, trees contacting electric lines or equipment, motor vehicle accidents, equipment failure, animals and vandalism. During some outages, the line may be busy due to the large volume of callers. We will identify the problem and restore power as quickly as possible, although outage lengths can vary. Call MID 24 hours a day at 209-526-8222 or (888) 897-8222 to report the location and circumstances of an outage. Cleveland Public Power is committed to providing customers with safe and reliable service every day. We've detected that JavaScript is disabled in this browser. An accurate phone number may make a difference in how quickly your power is restored. Stay together until power is restored. Emergency kit Your Family Emergency Kit should include: Phone with a Cord: Cordless telephones don't work when the power is off. A power outage is a good time to visit with a neighbor. Link to Save energy & money Save energy & money Can your home be more efficient? If power goes out, a UPS provides battery power at a constant voltage, giving you several minutes to safely turn off equipment. That number must match the number we have on file.When you report an outage, you'll be asked for the primary phone number of the outage location – the location you are reporting. Keep flashlights with fresh batteries in a convenient place. When you log-in to the app, click 'Report an Issue', then 'Power Outage', and then follow the prompts to complete the report. To report an outage, contact MEC at (660) 385-3157 or (800) 553-6901. Check your fuse box or service panel to determine if the problem is internal. In cold months close drapes, doors and windows to save heat. Are your neighbors or the streetlights without power? If you provide a phone number that does not match what we have on file, it may take longer to locate the source of the outage, delaying restoration. This helps avoid overload from the high demand that is usually experienced right after power has been restored. What Happens in a Power Outage MID learns about an outage if power is lost at a substation or a main line into a substation, or if you call us. You can see a list of supported browsers in our Help Center. Look for surge suppressors that have telephone jacks and coaxial jacks. MEC has no way to control the duration of some outages, so we strongly recommend you make preparations in case of an extended outage. You might also turn on your portable radio to a local station to determine if the problem is regional or statewide instead of just in your neighborhood. Protect the electronic products you value with surge suppressors and uninteruptible power supplies (UPS). If you or someone in your household is on life support equipment or have other medical needs requiring electricity, please be prepared and have a backup plan in place in case of an extended outage. Wait until the power is stable before turning

the equipment back on. You can also report an outage through our SmartHub app (web or mobile). Link to Like us on Facebook Like us on Facebook News, storm info, tips & more Link to Get your bill online Get your bill online And spend more time doing what you love Link to FirstEnergy Products & Services FirstEnergy Products & Services We're serving you in new ways Link to Hang up,don't pay up Hang up,don't pay up Can you identify a scam? The information you supply helps in our efforts to restore power as quickly as possible. Let us know when there are hazardous conditions like downed wires or broken poles. Continue to drink plenty of water. Learn more about SmartHub.

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